



The Bloom Program

chart review key findings

201 charts reviewed

duration of initial patient assessment: 50 min. (avg.)

90% completed ≥ 1 follow-up visits

21% had ≥ 10 or more visits with their pharmacists

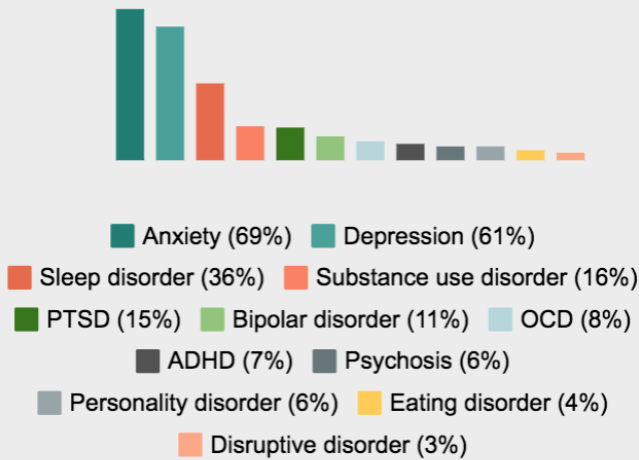
number of follow-up visits: 5-6 (avg.)

duration: 20 min/visit (avg.)

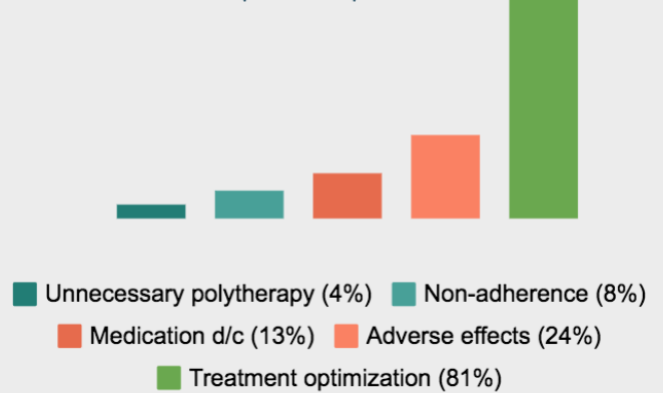
time in program: 6 mo./person (avg.)

23% completed discharge assessment

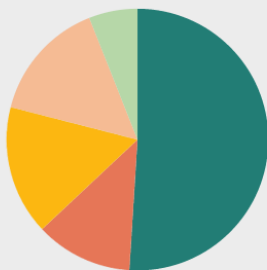
Self-reported mental illness at enrolment (n=201)



Medication issues at enrolment (n = 124)

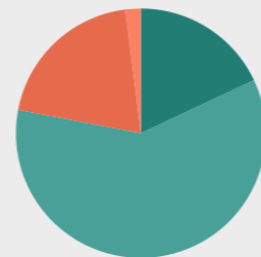


Patient care activities by pharmacists (n = 1687)



Medication management(51%) Collaboration(12%)
Education(16%) Navigation(15%) Triage(6%)

Status of medication issues at discharge (n = 124)



Resolved(18%) Improved(60%)
Unchanged(20%) Worse(2%)

I was still trying it [ineffective medication] when I started the Bloom program. I was talking with my pharmacist. She explained to me in detail the different types of medications and the benefits and negatives of each one and she recommended that I try a different medication, which I'm actually on now, and it works a lot better.

Bloom patient